

Healthy Weston

Independent summary of consultation themes



THE
Evidence
Centre

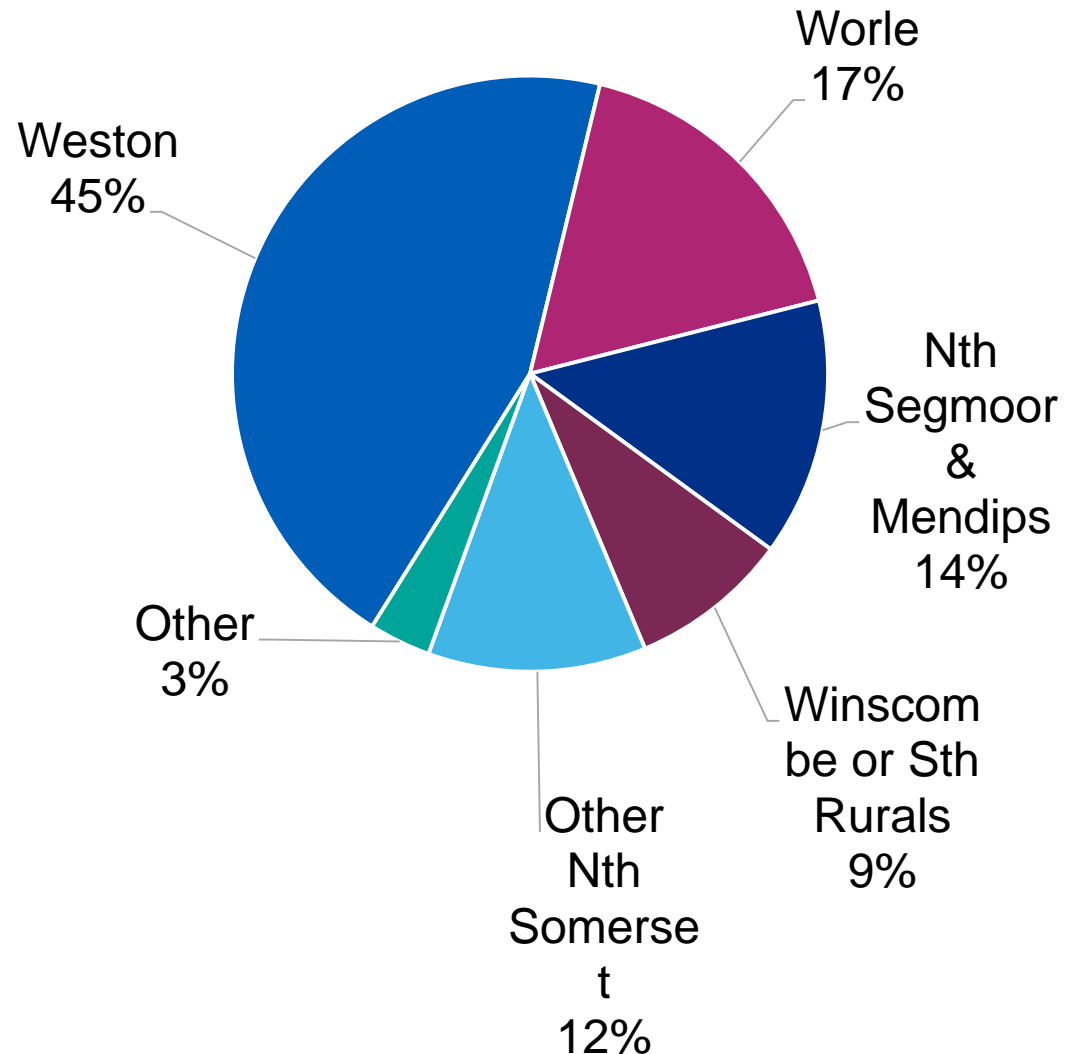
Themes were summarised independently

- Theme summary by independent group not involved in consultation
- Feedback is people's opinions, not necessarily 'facts'
- 55% consultation responses, 45% commissioned 'research'
- 2,217 individual responses, 17 organisations, plus meeting notes

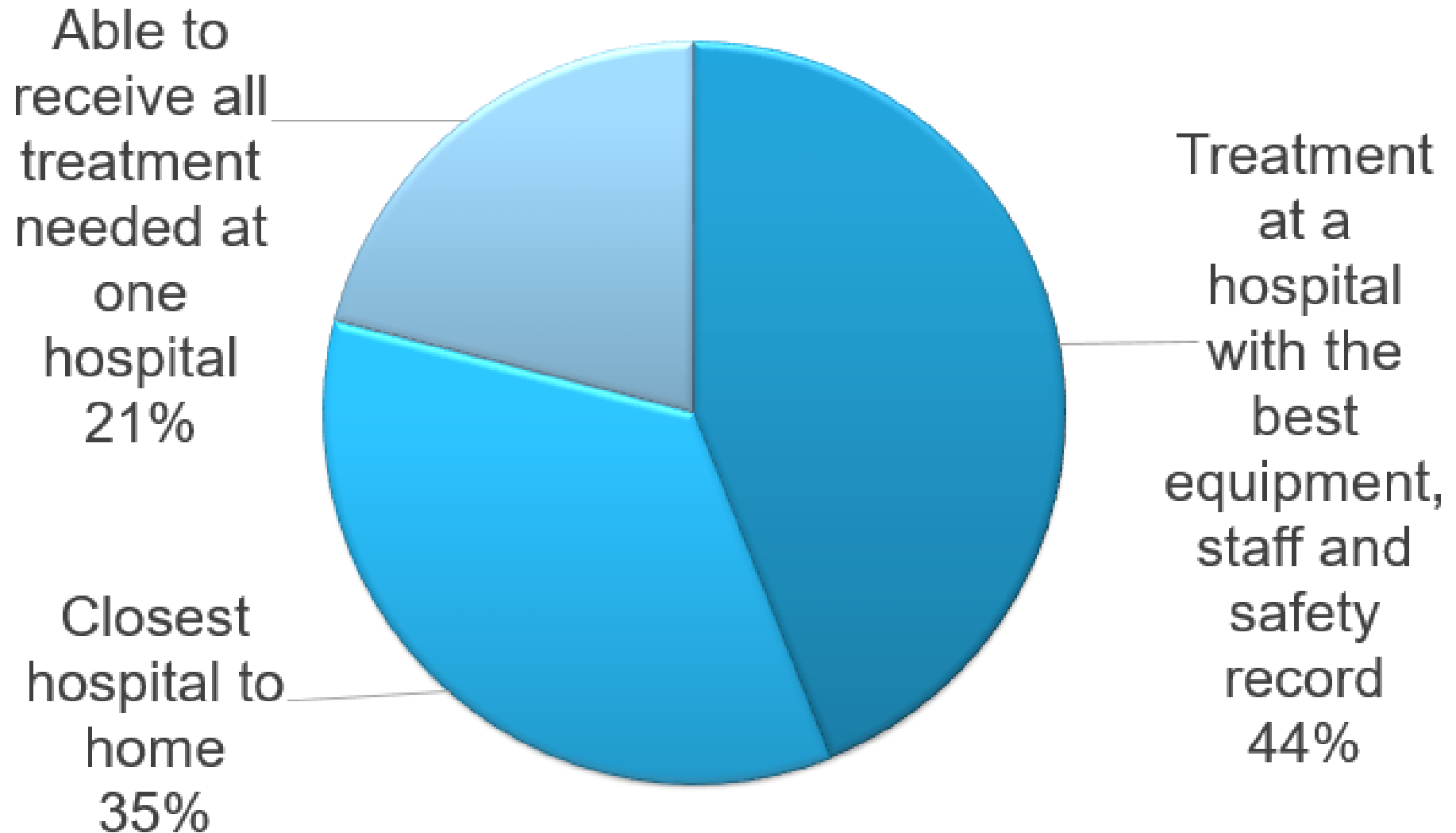
Type of response	Number of responses (%)	People
Feedback forms	1,036 (44%)	1,036
Notes from meetings	142 (%)	770
Letters, emails, calls	69 (3%)	170
Social media posts	44 (2%)	44
Interviews: targeted groups	16 (<1%)	22
Notes from focus groups	5 (<1%)	21
Door-to-door interviews	1,054 (45%)	1,054
Total	2,366	3,117

A wide range of people contributed

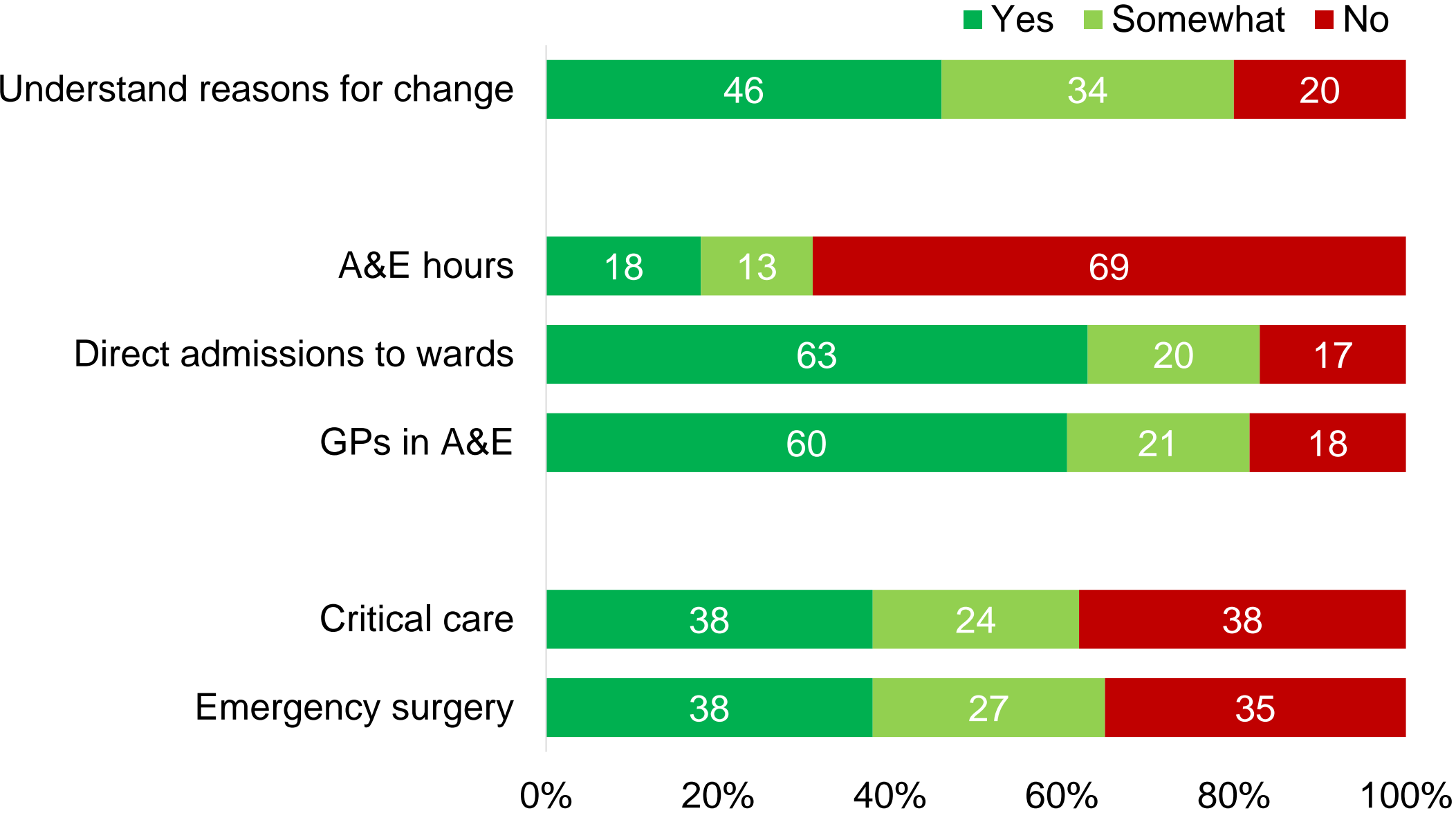
- 89% of responses were from the public and 11% from health and care professionals.
- 40% from men, 60% from women, <1% other.
- 2% Asian, 1% Black, 96% White, 1% mixed, and <1% other ethnic groups.
- **Age:**
 - 28% were 40 or under
 - 41% were 41-64 years
 - 31% were aged 65+ years



What is most important to you?



People supported most proposals



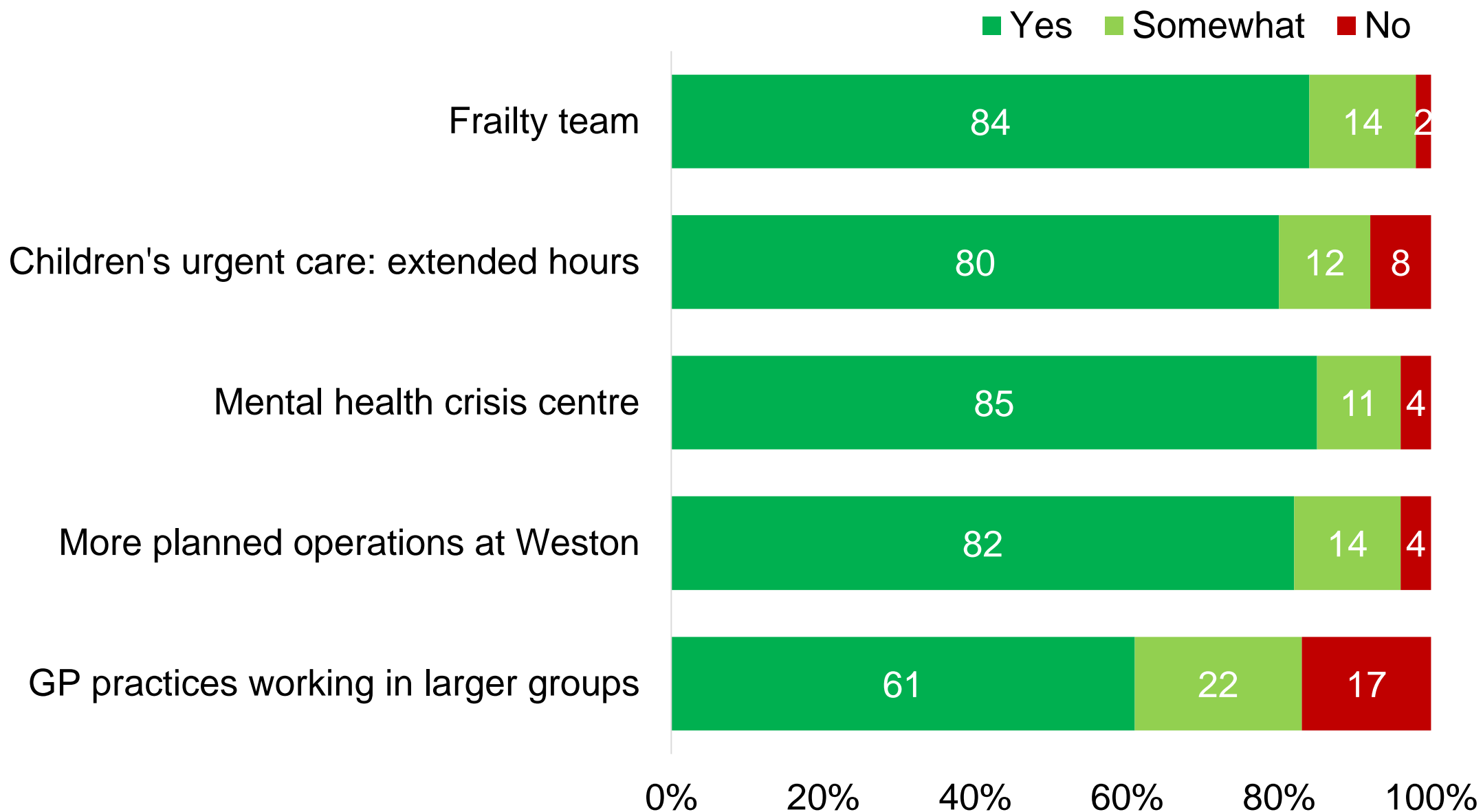
Things to consider about all proposals

- **Population** size / growth / age / take into account holiday makers
- **Travel**
 - Safety if travelling further
 - Practicality and cost returning home from another hospital
 - Inconvenience / stress for patient
 - Inconvenience / stress for family / visitors
 - Expense of travel
 - Environmental impact
 - Lack of public transport
- Not enough GPs / **difficulty accessing GPs**
- Lack of **capacity of ambulance** service and other hospitals
- **Accuracy** and feasibility of evidence / statistics

People suggested alternatives to consider

- Alternative proposal: draw on other hospital staff (doctors) in A&E (14%)
- Increase primary care to reduce A&E demand (13%)
- Build large new hospital / expand hospital (11%)
- Walk in clinic in town centre (4%)
- Have minor injuries unit available / better advertised (4%)
- Rotating staff posts / draw on staff from other hospitals (2%)
- Draw on nurse practitioners / junior doctors in A&E (2%)

Lots of positivity about other developments



Things that may be of interest to the Trust

- Around 300 health and care workers provided feedback (243 individual responses plus staff attending meetings).
- Health and care workers were more favourable about the A&E opening hours proposal than others (49% supported this compared to 31% overall)
- People were not asked about the quality of care at Weston General Hospital but 16 responses said something positive about the quality of care (<1%)
- Around one in ten health and care workers mentioned something about more staff engagement or engaging with more diverse groups.