



Welcome to the Trust's Annual General Meeting

 Covering the financial year
April 2016 – March 2017

**Annual General Meeting
to be held on
Wednesday 13 September 2017 - 3.00 pm**

AGENDA

1	Welcome	Grahame Paine, Chair
3	Approval of the Minutes of the AGM on 6 September 2016	Grahame Paine, Chair
4	Trust Overview 2016/2017	James Rimmer, Chief Executive
5	2016/2017 Financial Year  Formal Adoption of the Annual Report and Accounts for 2016/2017	Steve Simmons, Interim Director of Finance
6	Caring with PRIDE	Phil Walmsley, Director of Operations Helen Richardson, Director of Nursing
7	Questions and Any Other Business	Grahame Paine, Chair

Overview of 2016/17



James Rimmer
Chief Executive

What we achieved in 2016/17

- CHKS Top Hospitals Award for third year running
- Culture of Safety First driving improvements in quality and patient outcomes
- Some of best treatment and diagnostic times in the country
- New governance structure in place monitoring safety and quality
- Renewed our contract to provide children's services – Community Paediatrics and Child and Adolescent Mental Health Services

Challenges in 2016/17

- Four hour waiting times in A&E particularly over the winter
- Resolving clinical sustainability
 - particularly with regard to the recruitment of A&E doctors (and acute medicine)
- Resolving financial sustainability

What was new in 2016/17

- Sustainability and Transformation Plans (STPs)
 - Weston Area Health Trust became part of the Bristol, North Somerset & South Glos STP
 - Strategic focus on collaboration and partnership rather than competition and
 - Tied in well will Trust's strategic aim to *“Work in partnership to provide outstanding healthcare for every patient”*
- CQC re-visited the Trust in March 2017

CQC Trust Position 2015

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent & emergency services	Inadequate	Requires improvement	Good	Requires improvement	Requires improvement	Requires improvement
Medical care	Inadequate	Requires improvement	Good	Requires improvement	Inadequate	Inadequate
Surgery	Requires improvement	Requires improvement	Good	Good	Requires improvement	Requires improvement
Critical care	Requires improvement	Requires improvement	Good	Requires improvement	Requires improvement	Requires improvement
Maternity & Gynaecology	Good	Good	Good	Good	Good	Good
Children & young people	Good	Good	Outstanding	Good	Good	Good
End of life care	Good	Good	Good	Requires improvement	Good	Good
Outpatients & Diagnostic Imaging	Good	Inspected but not rated ¹	Good	Requires improvement	Good	Good
Overall	Inadequate	Requires improvement	Good	Requires improvement	Requires improvement	Requires improvement

New Position – May 2017

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent and emergency	Inadequate	Requires improvement	Good	Inadequate	Inadequate	Inadequate
Medical care	Requires improvement	Requires improvement	Good	Inadequate	Requires improvement	Requires improvement
Surgery	Good	Good	Good	Requires improvement	Good	Good
Critical care	Good	Good	Good	Requires improvement	Good	Good
Overall	Requires improvement	Requires improvement	Good	Inadequate	Requires improvement	Requires improvement
Trust overall	Requires improvement	Requires improvement	Good	Inadequate	Requires improvement	Requires improvement

CQC Trust Position 2015

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent & emergency services	Inadequate	Requires improvement	Good	Inadequate	Inadequate	Inadequate
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Surgery	Good	Good	Good	Requires improvement	Good	Good
Critical care	Good	Good	Good	Requires improvement	Good	Good
Maternity & Gynaecology	Good	Good	Good	Good	Good	Good
Children & young people	Good	Good	Outstanding	Good	Good	Good
End of life care	Good	Good	Good	Requires improvement	Good	Good
Outpatients & Diagnostic Imaging	Good	Inspected but not rated ¹	Good	Requires improvement	Good	Good
Overall	Requires improvement	Requires improvement	Good	Inadequate	Requires improvement	Requires improvement

Our ratings for community health services for children, young people and families

	Safe	Effective	Caring	Responsive	Well-led	Overall
Overall	Good	Good	Good	Requires improvement	Good	Good

Our ratings for child and adolescent mental health community services

	Safe	Effective	Caring	Responsive	Well-led	Overall
Overall	Good	Outstanding	Outstanding	Good	Good	Outstanding

Summary of CQC Findings

- 8 out of 10 services are now good/outstanding
- 3 of the 4 areas reviewed in 2017 improved
- Emergency services (A&E) and responsiveness (patient flow through hospital) inadequate
- Warning notice issued to Trust – March 2017
- Steps taken to improve flow moved performance from c.70% to c.90%
- Temporary overnight closure of A&E enacted to address issues of staff staffing; ongoing issue

Our priorities for 2017/18

Trust Priorities

- Patient Safety First
 - Reduce avoidable harm
- Reduce patient waits
 - Focus on length of stay
- Deliver financial plan
- Support our staff to do their best
 - Reduce agency spend
 - Improve retention

STP Priorities

- Standardise & operate at scale to reduce variation
- Develop system pathways
- Simplify access to services
 - Health and social care
- New partnerships between staff and organisations
- A shift to digital working

The future

- New clinical strategy for WAHT as part of STP
- Clinically sustainable and affordable services
- Partnership working to continue to secure safe and high-quality services on the Weston General Hospital Site
- Aim of all partners is to build a secure base for services at Weston General Hospital for patients and staff for decades to come

The future for Weston



Celebration of Success 2016

(Click image to play the video)



2016/17 Financial Year

Steve Simmons
Interim Director of Finance

FINANCIAL PERFORMANCE

- Did not meet planned year end deficit: Actual £7.185m compared to planned deficit £3.200m.

FINANCIAL PERFORMANCE

- Deficit £3.985m greater than plan, despite £2.543m savings delivery due to:
- Activity for Commissioners less than planned.
- Pay overspends; agency and locum.
- Unable to secure £1.85m of Sustainability and Transformation monies.

SUMMARY STATEMENT OF COMPREHENSIVE INCOME

	2016/17 £'000	
Revenue from activities	95,673	Other
operating income <u>9,883</u>		
Less Operating expenses (110,988)		
Operating deficit (5,432)		Net Finance
Costs <u>(164)</u>		Deficit for year
	(5,596)	
Dividends payable <u>(1,717)</u>		
Retained deficit (7,313)		
Technical adjustments <u>128</u>		
Adjusted Retained deficit <u>(7,185)</u>		

EXTERNAL FINANCING LIMIT (EFL)

- The External Financing Limit (EFL) is a target on how the Trust must manage its cash flow and borrowing requirements. For 2016-17 the Trust has operated within its EFL set by the Department of Health (DH) and has met this target.

CAPITAL RESOURCE LIMIT (CRL)

- The Trust is given a limit for the amount it may spend on Capital expenditure during the financial year. The limit was £4,478,000 and the Trust spent £4,230,000. The CRL target was achieved.

CAPITAL COST ABSORPTION RATE

- The Trust is required to absorb the cost of capital at a rate of 3.5% of average relevant net assets, which were £49.058m. The public dividend payments were £1.717m which met this target.

Better Payment Practice Code (BPPC)

- The Trust has a duty to ensure 95% of the number of invoices it receives from suppliers are processed and paid within the supplier terms or 30days. The Trust achieved this target by delivering a 96.8% compliance against the number of invoices paid and 96.6% of the value of invoices paid.

Weston Health General Charitable Fund (registration 1057589)

- Donations £91k & Legacies £97k
- Expenditure Grants £134k
- Fund balance at 31st March 2017 £543k
- Improvements in patient environment and staff development

Look ahead

- 2017/18 Planned deficit control total of £6,035,000.
- Challenging productivity and efficiency programme.
- Challenging resource outlook for the NHS.

Look ahead

- Discussions ongoing for second year of 2017-2019 planning round.
- Continued involvement in implementation of the Sustainability and Transformation Plan across the Bristol, North Somerset and South Gloucester footprint.

Forward view

- Challenging to develop clinical and financial sustainability.
- The Boards of Weston Area Health NHS Trust and University Hospitals Bristol NHS Foundation Trust have agreed to establish a formal partnership arrangement, increasing the level of joint working between the two Trusts.

Thank You

- Any Comments or Questions?

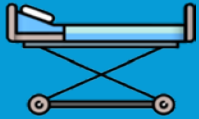
Caring with PRIDE



Phil Walmsley
Director of Operations

Helen Richardson
Director of Nursing

We have
248
general and Acute beds



We provided care
for a population
of approximately
270,000



We invested
£?.?m
into our
infrastructure



We employ
1,700 staff
including...

176
doctors



437
Nurses &
Midwives



539
Clinical
Support staff



403
admin &
Clerical



We delivered
148,770
outpatient
attendances



We treated
16,513
inpatients



53,161
patients attended
the A&E department
(which averages
at **1,023** a week)



We had
14,179
emergency
admissions



We undertook
3,890
elective
procedures



14,990
Patients arrived
by ambulance



Our income
for 2016/17
was
£112.502M



We ended the
year with a
deficit of
£8.3M



We served
809
freshly prepared meals
a day to patients & staff



Review of 2016/17: Activity

- Significant bed pressures:
 - increased emergency admissions (especially frail and elderly)
 - delayed discharges
- Good partnership working with health and social care organisations
- Increased demand on A&E - The number of attendances and admissions were at their highest.

Activity information	2016/17
A&E attendances	53,161
Emergency admissions via A&E	12,664
Elective day cases	13,426
First outpatient attendances	51,494
Follow-up OP attendances	97,276
Births	172

Performance

Service activity	National standard	2016/17
A&E waits (less than four hours)	95%	76.50%
Two week referrals for suspected cancer	93%	91.56%
Cancer patients receiving treatment within one month of decision to treat (31 day)	96%	99.62%
Cancer patients receiving treatment within two months of urgent GP referral (62 Day)	85%	77.00%
RTT 18 Weeks incomplete pathways	92%	94.50%
Diagnostic waits (within six weeks)	99%	100.00%

Despite these pressures we met the majority of our non-urgent care national targets, for example routine diagnostic waiting times and 18-week referral to treatment (RTT) times

We did not achieve the 4 hour A&E target and struggled through winter.

Temporary overnight Closure of A&E

The logo consists of the letters 'A&E' in white, bold, sans-serif font, centered within a solid red square.

Weston A&E now closes overnight between 10pm and 8am

From 4 July 2017, Weston General Hospital's A&E unit will be temporarily closed between 10pm and 8am.

For urgent, but non-emergency conditions that can't wait until the morning, dial 111.

For serious, life-threatening emergencies, dial 999.



For more information, see
www.waht.nhs.uk/AandE

North Somerset Clinical Commissioning Group and Weston Area Health NHS Trust.

May Winner

P R I D E

This month's winner of the PRIDE award

Gary Beacham, Housekeeping

For going above and beyond the call of duty, for being reliable and a credit to the Trust.

CONGRATULATIONS!



Do you want to nominate someone for a PRIDE award?
Visit the PRIDE homepage on the staff Intranet

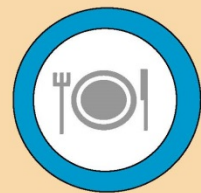
What we achieved in 2016/17

- Reducing falls
- Ward based pharmacists checking medicines
- Staff and patient stories to Board
- Infection control and PLACE
- Staff concerns – hazard reporting and Freedom To Speak Up

2016 PLACE Results for
Weston Area Health
NHS Trust (WAHT)

**Patient-Led Assessments of the
Care Environment (PLACE)**

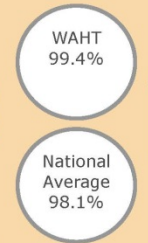
are a self assessment of non-clinical services which contribute to health delivered in both the NHS and independent/private healthcare sector in England.



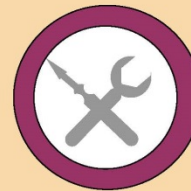
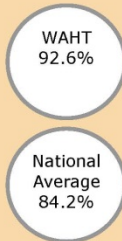
Ward Food



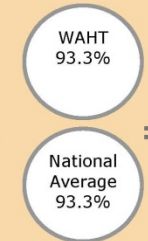
Cleanliness



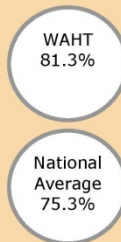
Dignity



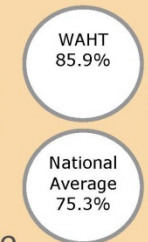
Maintenance



Disability



Dementia Care



Patient feedback

“I was overwhelmed by the outstanding level of care I received, and I really can’t thank everyone enough”

‘I have received excellent treatment from all the staff in all the departments/clinics that I have been in over the last 12 weeks’

‘She was thorough, reassuring and explained everything clearly. I felt I was in the best hands’

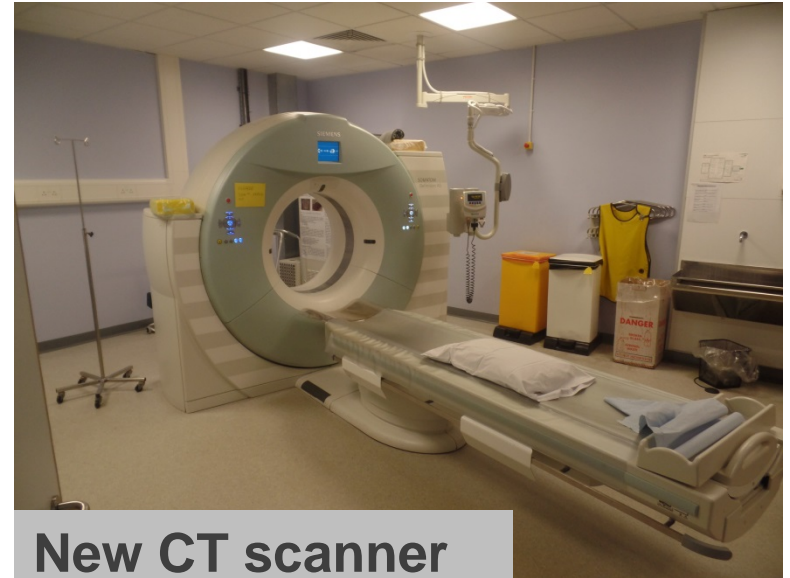
‘The experience I had as a day patient was 5 star. All staff were helpful and informative. Processes ran accordingly to plan and there was nothing I could fault’

‘The NHS should be proud that they have such staff’

Looking Forward



Redesign of A&E to include GPs and advanced Nurse Practitioners.



New CT scanner



Increased collaboration with University Hospitals of Bristol

Our priorities for 2017/18

1. Reducing avoidable deaths
2. Improving discharge from hospital
3. Organisational and workforce development
4. Learning from incidents
5. Reducing hospital acquired pressure ulcers

July Winner

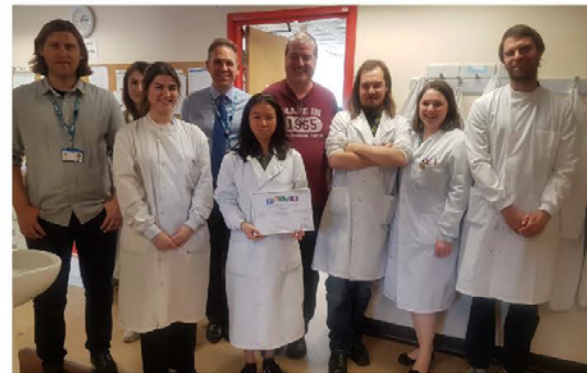
P R I D E

This month's winner of the PRIDE award

Tina Lau, Scientific Support Worker, Microbiology

for being an extremely conscientious colleague and for being efficient, enthusiastic and hardworking in everything she does, making a huge difference to the day-to-day workings of her department.

CONGRATULATIONS!



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