

Goal No.	Indicator		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD		
1 VTE Prevention - Reduce avoidable death, disability and chronic ill health from Venous-thromboembolism (VTE) (Domains - Safety, Effectiveness, Patient Experience)																	
1.1	VTE risk assessment	Actual	96%	96%	96%	96%	97%	96%	96%	97%	94%	97%	97%	88%	95%	Achieved	
		Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%		
1.2	Patients receiving appropriate VTE prophylaxis	Actual	91%	92%	93%	90%	89%	90%	85%	90%	95%	94%		87%	91%	Achieved	
		Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%		
2 Patient experience - personal needs - Improve responsiveness to personal needs of patients (Domains - Patient Experience)																	
2.1	Composite indicator on responsiveness to personal needs	Actual												63.2		Not achieved	
		Target												65.7			
2.2	Improvement against locally determined patient experience measures (pain)	Actual	85%	79%	90%	91%	81%	93%	88%	91%	86%	94%	96%	94%	95%	Achieved	
		Target								90%	90%	90%	92%	92%	92%		
3 Dementia - Improve awareness and diagnosis of dementia, using risk assessment, in an acute hospital setting (Domains - Safety, Effectiveness, Patient Experience)																	
3.1	Dementia Screening	Actual							6%	20%	16%	22%	18%	22%	14%	17%	Not achieved
		Target							25%	25%	25%	25%	25%	25%	25%		
3.2	Dementia risk assessment	Actual							8%	6.50%	6.50%	24%	34%	24%	4%	15%	Achieved
		Target							15%	15%	15%	15%	15%	15%	15%		
3.3	Referral for Specialist Diagnosis	Actual							2%	0%	0%	3%	7%	3%	0%	2%	Not achieved
		Target							10%	10%	10%	10%	10%	10%	10%		
4 NHS Safety Thermometer (Domains - Safety)																	
4.1	Improve collection of data in relation to pressure ulcers, falls, urinary tract infection in those with a catheter, and VTE	Actual	upload	upload	upload	54%	56%	89%	100%	100%	73%	100%	100%	100%	100%	Achieved	
		Target	upload	upload	upload	25%	25%	25%	50%	50%	50%	100%	100%	100%	100%		
5 High Impact Innovations - System wide strategy and implementation plan for high impact changes (Domains - Safety, Effectiveness, Patient Experience, Innovation)																	
5.1	Assistive technologies	Actual										41	38	56	135	Achieved	
		Target										28	28	28	84		
5.2	Digital by default	Actual			225			462			483			910	1855	Achieved	
		Target						400			550			700	1650		
5.3	Oesophageal doppler monitoring (ODM)	Actual								90%*	90%*	88%	100%	86%	91%	Achieved	
		Target											80%	80%	80%		
6 Elderly and vulnerable patients - Improving care for elderly and vulnerable people (Domains - Effectiveness, Patient Experience)																	
6.1	5% reduction in emergency admissions	Actual	-6.2%	0.4%	10.0%	11.5%	2.8%	3.6%	5.3%	8.8%	2.3%	16.4%	2.0%	5.8%	5.1%	Not achieved	
		Target	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%	-5%		
7 End of Life - Reduction in hospital deaths (Domains - Effectiveness, Patient Experience)																	
7.1	51% of people dying at home Awaiting further instruction from Commissioners	Actual			52.4%			51.4%			52.2%			52%	52%	Achieved	
		Target			51%			51%			51%			51%	51%		

8 Locally Determined (Acute)																
8.1	Enhanced Recovery - increased number of pathways on enhanced recovery	Actual	As agreed with Commissioners not progressed due to implementation of care pathways													
		Target														
8.2.1	Improved discharges, 7 days a week by supporting improved outcomes for patients through preventing delays.	Actual	44.8%	44.4%	54.1%	37.3%	53.0%	42.4%	46.5%	43.7%	53.0%	47.1%	47.6%	51.2%	47%	Not achieved
		Target	48%	48%	48%	48%	48%	48%	48%	48%	48%	48%	48%	48%	48%	
8.2.2	90% of Discharge Summaries completed to agreed quality standards to improve communication with primary care	Actual			48%			45%			40%			TBC	44%	Not achieved
		Target			90%			90%			90%			90%	90%	
8.2.3	Patient information on discharge Patient exit cards - did we plan your discharge home well	Actual		50.0%	68.0%	46.4%	35.0%	62.3%	62.7%	65.0%	77.8%	78.8%	68.8%	81.6%	76%	Achieved
		Target	TBC						64%	64%	64%	68%	68%	68%	68%	
8.3.1	Medication Errors Proportion of incidents classified as moderate, major or catastrophic harm	Actual			13%			7.29%			7.84%	2.70%	0.00%	0.00%	1%	Achieved
		Target						8%			8%	8%	8%	8%	8%	
8.4.1	Introduction of skin bundles across inpatient services	Actual	78%	78%	67%	74%	90%	88%	88%	90%	98%	89%	93%	99%	94%	Not achieved
		Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	
8.4.2	Reduction in the number of patients with pressure ulcers	Actual	21	27	14	18	25	23	23	14	28	31	18	19	68	Not achieved
		Target										8.00	7.00	7.00	22.00	
8.5	Patients are identified in a timely manner and entered onto the End of Life Register - 60% of eligible patients offered ACP	Actual							82%	70%	61%	59%	55%	75%	66%	Achieved
		Target							60%	60%	60%	60%	60%	60%	60%	