

The Royal Liverpool University Hospital	GE Healthcare	Proteus	Purchased	6	GE Healthcare	Mar-19	No	Yes	The Trust can confirm that it does hold this information, however cannot provide it as it believes it is contrary to Section 43 of the FOI Act 2000 (Commercially sensitive information)	2023
Weston General Hospital	Samsung	XGEO GC80W	Purchased	3	MIS	Apr-19	Yes	No		2025
Weston General Hospital	Samsung	XGEO GC80W	Purchased	2	MIS	Mar-25	Yes	No		2026
Weston General Hospital	Shimadzu	Europa	Purchased	13	MIS	Jul-18	No	No		2018
Weston General Hospital	Siemens	Axiom Artis	Purchased	11	Althea	Mar-19	Yes	Yes		2020
Weston General Hospital	Phillips	Libra	Purchased	8	Philips	Mar-19	Yes	No		2020
Weston General Hospital	Phillips	Endura	Purchased	4	Philips	Mar-19	Yes	No		2024
Weston General Hospital	MIS	Mobile Art Evolution	Purchased	6	MIS	Mar-20	Yes	No		2022
Weston General Hospital	MIS	Mobile Art Evolution	Purchased	6	MIS	Mar-20	Yes	No		2022
Weston General Hospital	Siemens	Somatom Definition	Purchased	11	Siemens	Mar-19	Yes	Yes		2018
Weston General Hospital	Siemens	Avanto	Purchased	11	Siemens	Mar-20	Yes	Yes		2018
Weston General Hospital	Hologic	Selenia	Purchased	7	Hologic	Mar-19	Yes	Yes		2020

August 2018

FOI Ref 3368

Dear Edward

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1. Does your organization have a digital health strategy and is it in keeping with the NHS Digital Agenda? **Yes**
2. Which of the following statements best represents your organisation with regards to the NHS Digital Agenda? **Our organisation is mindful of the Agenda but we are not consistent in-service delivery approaches organisation-wide**
3. Does your organisation have an Electronic medical record (EMR)? **No**
4. Does your organisation have all services fully integrated in the electronic medical records (pathology, radiology, outpatient assessment, inpatient assessment under one portal system)? **No**
5. Does your organisation plan to integrate this services in the next 5 years? **Yes**
6. Does your organisation see that the awareness and process execution as the core drivers of digital service adoption for patients? **Yes**
7. What advantages do you think that your organisation has benefitted from having digital patient records?
 1. **Faster access to data and information sharing**
 2. **Tighter security compared to paper based approach**
 3. **Accessibility from any location and device**
8. Which single most important factor does your organisation see as the driving force behind the need to make services available online? **Increasing staff and operational efficiency**
9. Does your organisation currently use mobile and/ or wearable technology (such as smartphones, tablets or laptops) by staff members? **Yes**
10. What are the reasons why your organisation is not using digital innovative approaches in healthcare? **The financial implications are too expensive**
11. In your opinion, in which of the following areas of your ICT infrastructure do you feel more hindered with regards to implementing digital innovation? Please tick all that apply **Legacy hardware and ICT services (Inhouse or Contracted)**
12. Please tell us which of the following your organization prioritizes, with regards to increasing efficiency and productivity?
 1. **Increasing opportunities for easy collaboration between teams**
 2. **Providing staff with more information, more quickly, on patients and processes**
 3. **Improving ICT infrastructure organisation-wide**
13. Do you feel that NHS funding is available to enable Wi-Fi will benefit your organization? **No**
14. In your opinion what challenges does your organization face towards successfully implementing a paperless environment in keeping with the NHS Digital Agenda of 2020
 1. **Financial constraints**
 2. **Timeline restrictions**
 3. **Lack of in-house IT specialists' skills to implement the agenda**

4. Lack of suitable existing technology within the organization
5. Lack of awareness of the digital agenda – All of the above

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Ref 3381

Dear Shirley

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

- 1. How does your Trust dispose of old IT equipment such as desktop computers, laptops, peripherals, tablets etc?**

Equipment is caged up and left in Estates compound for collection by the Trust waste contractor.

- 2. Do you recycle old IT equipment such as desktop computers, laptops, peripherals, tablets etc?**

We re use as much hardware as possible. Unusable hardware is taken by external company arranged by Estates.

- 3. What is the volume of old IT equipment such as desktop computers, laptops, peripherals, tablets etc disposed of or recycled in the last year? (if exact number unknown, an estimate would be acceptable)**

500-600 items

- 4. What is the Trust spend in the last year on disposal/recycling of old IT equipment such computers, peripherals, tablets etc?**

Approx £1350 on destruction of Hard drives

- 5. Which company does the Trust use to recycle old IT equipment such as desktop computers, laptops, peripherals, tablets etc?**

The Trust waste contractor - Biffa

- 6. Is there a contract in place with this company**

Yes

- 7. What is included in the contract (such as collection)**

All domestic and recycled waste

- 8. When is the contract end date?**

It is currently being tendered by Bristol& Weston Purchasing Consortium.

9. What standards/certifications/requirements/assurances does the Trust ensure before selecting a company to recycle its old IT equipment?

[NCSC CAS-S Accreditation](#)

[Cyber Essentials Accreditation](#)

[ISO 9001: 2015](#)

[ISO 18001: 2007](#)

[ISO 14001: 2015](#)

[ISO 27001: 2013](#)

10. Please provide the name and contact details for the person in your organisation responsible for old IT equipment disposal/recycling?

[Please contact Bristol & Weston Purchasing NHS Consortium based in Whitefrairs in Bristol](#)

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Ref 3400

Dear Ian

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1. How many computers in total do you have across your entire Trust? **1358**
2. How many of your computers are currently running Windows XP or Windows 7 software? **Windows 7 = 1341**
3. How many of your computers are currently running Windows 10 software? **Windows 10 = 17**
4. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) have computers across your Trust crashed and required rebooting. Please provide a best estimate if precise data is not collated. **Unknown**
5. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) has your IT Department been contacted because of any computer problems across your Trust? Please provide a best estimate if precise data is not collated. **Approx. 5000 Service desk Requests Per Year**
6. For each of the calendar years 2015, 2016, 2017 and 2018 (Year to Date) what is the longest time a computer was broken/remained unfixed and therefore was not used by staff anywhere across your Trust? **Approx. 1 Week**
7. Please list any incidents of patients coming to harm, because of a fault related to an IT system failure. **None**

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Ref 3427

Dear Craig

Please provide details of the IT Systems, Suppliers and Software used at the Trust in the table below to include:

Purpose	Supplier Name	Software/Product Name	Software Version	Database (if Required)		How is this software hosted?				End date of current contract with this supplier
				Database, e.g. SQL Server	Version, e.g. 2012	On site	Off-Site Dedicated	Off-Site Shared	External Cloud	
EPR										
PAS	Cerner	Millennium	2015				✓			September 2020
Theatre System	GE	Opera								
Theatre Timetable										
Inpatient Bookings	Cerner	Millennium	2015				✓			September 2020
Outpatient Booking	Cerner	Millennium	2015				✓			September 2020
Job Planning										
Staff Rotas										
Intranet	Ultimedia	Umbraco	v6.2.5			✓				N/K
Business Intelligence /	Microsoft	SQL Server Reporting Services	2012/16	✓	2012/16	✓				N/A

Reporting										
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September 2018

Ref 3420

Contract Title: Please provide me with the contract title.

Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

Existing/Current Supplier: Please provide me with the supplier name for each contract.

Brand: Please state the brand of hardware or software

Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers where purchased.

Number of Physical Server: Please can you provide me with the number of physical servers.

Storage	Server Hardware Maintenance	Virtualisation Maintenance
SAN	Server Hardware	Virtualisation
Dell	MCSA	VMWare
Dell/EMC	Dell	VMWare
N/A	Windows	Vsphere
2016/2017 - £200K	2018 - £5K	2018 - £18K
5 years	3 years	3 years
Dec-21	Apr-21	Apr-21
Oct-21	Jan-21	Jan-21
N/A	Apr-13	Apr-13
N/A	10	4

Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.

Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

N/A	N/A	120
Storage Area Network and associated support services	Out of Warranty Server hardware support	Maintenance and support services for VMWare and associated applications
The Trust does not provide details of staff below the level of Associate Director via FOI. All managers can be approached using their job title by telephone on 01934 636363.	The Trust does not provide details of staff below the level of Associate Director via FOI. All managers can be approached using their job title by telephone on 01934 636363.	The Trust does not provide details of staff below the level of Associate Director via FOI. All managers can be approached using their job title by telephone on 01934 636363.

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FOI Ref 3448

Dear Nilima

The information that I require relates to the IT spend for FY 2016-17, FY 2017-18 and projected spend for FY 2018-19.

INSTRUCTIONS

- Please provide total IT spend and detail how the total IT spend levels (for each of the financial years 2016-17, 2017-18 and 2018-19), broken down by categories provided in the table below.
- Please populate capital or revenue expenditure under the respective headings in cells highlighted in **yellow**
- Enter 0 in case the trust has no spend for that category
- Please ensure "Total IT spend" figures match with sum total of figures in A,B,C,D,E and F

DEFINITIONS:

All **capital expenditure** represent either an asset or liability and are shown in the balance sheet. These typically include expenses for fixed assets such as land, building, plant and machinery or making improvements to fixed assets.

All **revenue expenditure** has to be deducted from the income earned by the firm. These are typically expenditures incurred for meeting day to day expenses of carrying on a business e.g., salaries, rent, rates, taxes, stationery etc.

Error alert for mismatch in Total versus individual spends->

Categories		Actual spend FY 2016-17		Actual spend FY 2017-18		Projected spend FY 2018-19	
		Rev (£)	Cap (£)	Rev (£)	Cap (£)	Rev (£)	Cap (£)
Total IT spend (A + B + C + D + E + F)		1396621		1440659		1504951	
A	Total organisational spend on software (clinical and business related software, office and admin software including licences but excluding implementation and support)	244284		348875		319674	
B	Total organisational spend on IT services and support	755298		772926		799674	
C	Total organisational spend on in-house IM&T staff (excluding spend on outsourcing services)	234943		210125		204839	
D	Total organisational spend on hardware	85983		76079		52355	
E	Total organisational spend on communications	21300		16625		17694	
F	Other ICT spend (this will include ICT spend which is not captured in above mentioned categories, like other ICT charges, costs related to running services for other NHS bodies, Medical devices, POC testing, etc.)	54813		16029		110715	

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

October 2018

Ref 3509

Dear Ben

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1. What is the current number of staff who use a PC or a laptop within your Trust?
Already out in the public domain at <http://www.waht.nhs.uk/en-GB/About-The-Trust/Freedom-of-Information/Freedom-of-Information1>
2. What are the current Microsoft software licences (server and desktop) that you are using?
Already out in the public domain <http://www.waht.nhs.uk/en-GB/About-The-Trust/Freedom-of-Information/Freedom-of-Information1>
3. What is your annual IT spend on Microsoft licences?
Already out in the public domain <http://www.waht.nhs.uk/en-GB/About-The-Trust/Freedom-of-Information/Freedom-of-Information1>
4. Has your organisation moved, or is planning to move, to the Cloud in the next 12 months?
No
5. Are you due to undertake a review of your software estate in the next 12 months?
No
6. What is the name of the decision maker for IT spend in your organisation?
Director of Finance Jeremy Spearing

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Ref 3528

Dear Kyle

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

Please confirm the following pieces of information:

- Who is the Trust's current supplier for their Electronic Patient Record? N/A
- What is the contract start and end date for the Electronic Patient Record? N/A
- Who is the Trust's current supplier for your Patient Administration System? Cerner Millennium

Millennium

- What is the contract start and end date for the Patient Administration System? End date 2020
- When are you due to start looking to re-procure your clinical systems? 2019
- Who supplies the Trust's integration system? Intersystems
- Please supply a copy of the Trusts latest Informatics Strategy - Attached
- How regularly does the Trust review their Informatics Strategy? Annually
- Has the Trust developed a Digital Strategy? Incorporate into the HIS Strategy
- How often does the Trust assess their Clinical Systems? Before contract renewal
- Who is the Trust's current Chief Clinical Information Officer? Dr Mark Price
- Who is the Trust's current CIO/ IT Director? Head of Health Informatics / Director of

Finance

- Which member of the board is responsible for IT? Director of Finance
- Please provide an organisation chart for your IM&T department? Attached
- Which member of the Trust is the SRO for the STP engagements? N/A
- What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff? All permanent
- Is the Trust looking to migrate to the cloud in the next 2 years? No
- Are the Trust considering their options of outsourcing their IT Services in the next 3 years? No

No



Electronic Patient Record - Five Year St



Copy of IT Organisational_Chart

Weston Area Health Trust

For each system, please list both the system name and the manufacturer or vendor. Where there is an in-house IT application, please provide the name of the responsible clinician for this application (or other responsible person if no clinician has clinical responsibility for the application), and their contact information.

Department/ Speciality	No Service	Supplier	System Name	Responsible Person and contact details (FOR IN-HOUSE SYSTEMS ONLY)
Clinical oncology	Yes	Elekta	MOSAIQ	
Clinical radiology	Yes	HSS	CRIS	
Community sexual and reproductive health	Yes	Blithe	Lille	
Dentistry - Community Dentistry	N/A			
Dentistry - General Dentistry	N/A			
Emergency medicine	Yes	Cerner	Millennium	
Intensive care medicine	Yes	Ward Watcher	Ward Watcher	
Medicine - Cardiology	Yes	GE Healthcare	Echo Pack	
Medicine - Dermatology	Yes	Cerner	Millennium	
Medicine - Endocrinology and diabetes	Yes	Cerner	Millennium	
Medicine - Gastroenterology	Yes	Cerner	Millennium	
Medicine - Medical oncology	Yes	Elekta	MOSAIQ	
Medicine - Medical ophthalmology	Yes	Elekta	MOSAIQ	
Medicine - Neurology	No			
Medicine - Renal medicine	No			
Medicine - Respiratory medicine	Yes	Cerner	Millennium	
Medicine - Rheumatology	Yes	Cerner	Millennium	
Medicine - Sport and exercise medicine	No			
Medicine - Stroke medicine	Yes	Cerner	Millennium	
Nursing Specialities - Ambulatory care nursing	N/A			
Nursing Specialities - Community health nursing	No			
Nursing Specialities - Health visiting	No			
Nursing Specialities - Hospice and palliative care nursing	No			

Nursing Specialities - Maternal-child nursing	No		
Nursing Specialities - Medical case management	Yes	Cerner	Millennium
Nursing Specialities - Neonatal nursing	No		
Nursing Specialities - Nurse midwifery	Yes	McKesson	Medway
Nursing Specialities - Observations	No		
Nursing Specialities - School nursing	N/A		
Nursing Specialities - Telephone triage nursing	N/A		
Obstetrics and gynaecology	Yes	Cerner	Millennium
Occupational medicine	N/A		
Ophthalmology	N/A		
Paediatrics - Paediatric cardiology	No		
Paediatrics - Paediatrics	Yes	Cerner	Millennium
Pan-speciality - Prescribing	No		
Pathology - Chemical pathology	Yes	Clinisys	Winpath
Pathology - Haematology	Yes	Clinisys	Winpath
Pathology - Histopathology	Yes	Clinisys	Winpath
Pathology - Medical microbiology and virology	Yes	Clinisys	Winpath
Professions Allied to Medicine - Dietitian	Yes	Cerner	Millennium
Professions Allied to Medicine - Occupational therapist	Yes	Cerner	Millennium
Professions Allied to Medicine - Osteopath	No		
Professions Allied to Medicine - Paramedic	No		
Professions Allied to Medicine - Physiotherapist	Yes	Cerner	Millennium
Professions Allied to Medicine - Podiatrist	No		
Psychiatry - General psychiatry	No		
Psychology & Talking Therapies - Clinical Psychology	No		
Psychology & Talking Therapies - IATP	No		
Surgery - General surgery	Yes	Cerner	Millennium
Surgery - Neurosurgery	No		
Surgery - Otorhinolaryngology (ear, nose and throat)	Yes	Cerner	Millennium
Surgery - Trauma and orthopaedic surgery	Yes	Cerner	Millennium
Surgery - Urology	Yes	Cerner	Millennium

24 Oct 2018

Ref 3550

Can you advise who are the Key People to talk to in the organisation ref ICT

	Name	E Mail	Phone	Full Address
Purchasing Manager	see below			
Head ICT	Mr J Spearing	jeremy.spearing@nhs.net	01934 636363	Grange Rd, Weston-super-Ma
Desktops/Notebook Manager	see below			
ICT Director	Mr J Spearing	jeremy.spearing@nhs.net	01934 636363	
Service Delivery Manager	see below			
Project Managers	see below			

What is your annual ICT Spend

2018/2019 approx budget total non-pay budget across all non-pay £1,300,000

The Trust does not provide details of staff below the level of Associate Director via FOI. All managers can be approached using their job title by telephone on 01934 636363.

November 2018

Ref 3558

Dear Sam

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

Breakdown of your total annual IT budget for the last 3 financial years.

Please break this down as follows:

	£000's
2015/16	3,047
2016/17	2,706
2017/18	2,629

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

January 2019

Ref 3631

Dear Yasmin

If you could please take a few moments to answer the questions as attached in the EXCEL File, that would be greatly appreciate

<u>Position</u>	<u>Name</u>	<u>Full-Time (Yes/No)</u>
IT Director/Head of IT	Jeremy Spearing	Yes
Chief Nursing Informatics Officer		
Chief Clinical Information Officer	Mark Price	No
Chief Information Officer	The Trust does not provide details of staff below the level of Associate Director via FOI. All managers can be approached using their job title by telephone on 01934 636363.	No
Chief Technology Officer/Advisor		
Chief Digital Officer		

	<u># Total</u>	<u># Full-Time</u>
-		
Other people in IT departments	35	Yes

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Ref 3640

Dear Victoria

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1) How many digital discharge summaries from 1st November 2017 to 1st November 2018 included any of the following terms

- GHB
- GBL
- gamma-hydroxybutyrate
- gamma-Hydroxybutyric acid
- 4-hydroxybutanoic acid
- 1,4-butanediol
- 1,4-BD

There were 85,350 electronic discharge summaries sent to GP's between 1st November 2017 to 1st November 2018. Identifying specific terms within these summaries with the terms you have itemised would be a manual process of someone viewing them all. This would take in excess of 18 hours of staff time (set at £25 per hour) to collate this information and therefore the cost of compliance exceeds the appropriate limit so is exempt under Section 12 of the FOI Act.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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