Question 1

May 2016

Under the Freedom of Information Act, please could you provide me with the number of people who have missed:

1. one outpatient appointment (either first or subsequent attendance)
2. two outpatient appointments (either first or subsequent attendance)
3. three outpatient appointments (either first or subsequent attendance)
4. four outpatient appointments (either first or subsequent attendance)
5. five or more outpatient appointments (either first or subsequent attendance)

for each of the past two years, 2014/15 and 2015/16.

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| **Total Patients who did not attend:** | **2014/15** | **2015/16** |
| **1. one outpatient appointment (either first or subsequent attendance)** | 6381 | 5093 |
| **2. two outpatient appointments (either first or subsequent attendance)** | 1742 | 1262 |
| **3. three outpatient appointments (either first or subsequent attendance)** | 465 | 369 |
| **4. four outpatient appointments (either first or subsequent attendance)** | 176 | 134 |
| **5. five or more outpatient appointments (either first or subsequent attendance)** | 166 | 107 |
| **Total Missed** | 8930 | 6965 |