**FOI Enquiries regarding Never Events ( responses shown in red)**

**ENQUIRY 1**

I would like to make an FOI request. How many never events (serious, largely preventable never events that should never happen) have taken place at your hospitals so far in 2014? I would also like the same figures for 2013, 2012, 2011 and 2010. I would also like a breakdown of what the never events were.

Please find attached the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

 If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

Weston Area Health NHS Trust



**ENQUIRY 2**

I request disclosure of information under the freedom of information act.
I understand you have 20 working days in which to reply.

I request the following;

1.       For each of the past five financial years – 2009-10 to 2013-14 – I would like the total number “serious untoward incidents” recorded at the trust.

2.       For each of the last five years, I would also like the total number of “never events” (or similar) recorded at the trust.

3.       For the 2013/14 financial year, I would like a breakdown containing details of each serious untoward incident and never event. The breakdown should include a description of what happened, an indication of whether the patient suffered harm and if so, the extent of the harm, as well as the name of the hospital where it happened.

Please find attached the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

Weston Area Health NHS Trust

**ENQUIRY 3**

Here is the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

As there was only 2 never events within the Trust, Under Section 40 we are unable to answer all the questions in this request as the patients could be identified.

* Date of the event
* What exactly happened?
* Why did it happen?
* How was the patient affected?
* Were they given any compensation? – No compensation has been awarded
* Have any policies or procedures at the hospital changed as a result?  - Policies have changed.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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