

Overseas Patients

July 2018

Ref 3239

Dear Joanna

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Year of Birth	Nationality	Sex	Amount of invoice £	Year of entry into the UK
Patient identifiable data	Canadian	F	488.84	Not known
Patient identifiable data	British Virgin Islands	F	594	Not known
Patient identifiable data	New Zealand	F	67.92	Not known
Patient identifiable data	Australian	M	1,085.13	Not known
Patient identifiable data	Australian	F	169.01	Not known
Patient identifiable data	Australian	M	5,256.60	Not known
Patient identifiable data	Australian	F	4,817.51	Not known
Patient identifiable data	American	M	285.89	Not known
Patient identifiable data	Ex-Pat	M	7,477.40	Not known
Patient identifiable data	Romanian	F	2,978.96	Not known
Patient identifiable data	Bulgarian	M	134.78	Not known
Patient identifiable data	South Africa (Ex-Pat)	M	720.26	Not known
Patient identifiable data	Russian	F	1,593.72	Not known
Patient identifiable data	Bulgarian	F	26.43	Not known
Patient identifiable data	Polish	M	135.84	Not known

Patient identifiable data	Latvian	M	246.17	Not known
Patient identifiable data	Ex-Pat	M	1,280.00	Not known
Patient identifiable data	Cyprus	F	3,293.81	Not known
Patient identifiable data	Canadian	F	2,340.97	Not known
Patient identifiable data	Africa	M	2,491.04	Not known
Patient identifiable data	Ex-Pat	M	9,940.45	Not known
Patient identifiable data	Romanian	M	737.68	Not known
Patient identifiable data	Africa	F	1,102.54	Not known
Patient identifiable data	Bulgarian	F	465.98	Not known
Patient identifiable data	Indian	M	1,957.13	Not known
Patient identifiable data	Canadian	M	755.2	Not known
Patient identifiable data	Mauritius	M	1,287.38	Not known
Total			51730.64	

Ref 3195

Dear Sophie

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1. Please tell me whether the trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK.

No

2. If yes, please answer the following questions:

A) Which patients undergo such checks? (– eg all those attending first appointment for a new care pathway)

B) Please state what forms of documentation they have to provide? (eg passports, proof of address)

C) What happens if they cannot provide proof of being ordinarily resident?

Not Applicable

3. Please also state how many Overseas Visitor Managers (OVMs) or Overseas Visitor Officers (OVOs) are employed by the trust (Please state as Full Time Equivalent)

0

4. Please state the highest bill which is still outstanding owed by an overseas visitor for a) 2017/18 to date and b)2016/17.

2016/17 £7477.40 , 2017/18 £9940.45

5. In relation to question 4, please broadly state the nature of the treatment (eg ophthalmology, kidney dialysis, obstetrics) and the nationality of the patient, if known.

We can confirm Weston Area NHS Trust holds this information. Due to the small numbers, we decline to provide this information as this could lead to identification of the patients. We believe this to be in line with the data protection principles as set out in Section 40(2)(a)(b)(3)(a)(i) of the Freedom of Information Act 2000.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

September 2018

Ref 3549

Dear Matthew

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

(a) In relation to 2017/18 how many Overseas Patients Not Eligible for Free UK Healthcare were treated in the maternity department of your Trust?

0

(b) How many of these patients (Overseas Patients Not Eligible for Free UK Healthcare who were treated in the maternity department of your Trust during 2017/18) have received an invoice from the Trust for the value of the care they received.

0

(c) If the answer to (a) is greater than the answer to (b) could you please state why not all these patients were sent an invoice for their care.

(d) In relation to the patients who received a bill, what is the total value of all those invoices? N/A

(e) How many of the invoices sent to patients in (b) have not been paid and what is the total value of these as yet unpaid bills?

(f) In relation to these unpaid bills what is the single biggest outstanding amount?

(g) What is the total amount of invoices for care of any description at your hospital that were written off in the 2017/18 financial year, but which were incurred at any time in the past.

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

January 2019

Ref 3625

Dear Johanna

Please find below and attached the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

 OP22 Overseas Policy August 2012
 Guidance on implementing the overseas charging tool
 Ways in which people can be lawfully
 Ordinary Residence Tool.pdf

Trust policies on charging overseas visitors for NHS services

1. Please provide information as to whether the Trust has issued or adopted any local policies, instructions or guidance, published or unpublished, concerning the application of NHS Overseas Visitors Regulations 2015 (as amended) and/or the application of the national guidance from the DOHSC as described above. – **attached**
 - a. If so, please provide a copy of the same.
 - b. If not, please confirm that no such policies, instructions or guidance are held.

Information specific to maternity services

2. Please provide information as to whether the Trust has issued or adopted any local policies, instructions or guidance to those providing maternity services within the Trust concerning the operation of Regulation 9 (f) (i) – (iv) of the NHS Overseas Visitors Charging Regulations, namely the exemption for *“services provided for the treatment of a condition caused by (i) torture; (ii) female genital mutilation; (iii) domestic violence; or (iv) sexual violence, provided that the overseas visitor has not travelled to the United Kingdom for the purpose of seeking that treatment”*.
 - a. If so, please provide a copy of the same.
 - b. **We use attached information provided by overseas dept.**
 - c. If not, please confirm that no such policies, instructions or guidance are held.
3. We further request a copy of any standard pro forma used at the a woman’s first ante natal booking appointment with maternity services.

No proforma available as directly entered into maternity online notes.

Within maternity services provided by the Trust, for the years 2016 - 2017 (separately) what was the percentage of women attending their booking appointments at:

- 4.
- a. 10 weeks gestational age and over (total)

And of those:

- b. 10 weeks +1 day – 12 weeks +6 days
- c. 13-20 weeks
- d. Over 20 weeks

Gestation at Booking	2016	2017
10w0d-12w6d	491	499
13w0d-19w6d	102	70
20w0d+	63	56
Grand Total	656	625

5. For the same period what percentage of the above women at 4 (a) - (d) were subject to charges for NHS maternity services?

Weston Area Health NHS Trust did not charge any women for NHS maternity services in 16/17

6. For the same period what percentage of the women at 4 (a) were deemed to be a 'high risk' pregnancy in accordance with NICE guidelines?

% High Risk

Maternal Risk	2016	2017	Total
High Risk	2.59%	3.84%	3.20%

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Ref 3627

Dear Johanna

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

Questions 1 – 5 The Trust has no recorded information for this timeframe

1. For the years 2016 and 2017 (separately) the number of individuals who were deemed exempt from charges for NHS services (including those who were deemed exempt at a later point pursuant to Regulation 6A of the 2015 Regulations) provided pursuant to:
 - a. Regulation 9 (f) of the 2015 Regulations in total
 - b. Regulation 9 (f) (i) (torture)
 - c. Regulation 9 (f) (ii) (female genital mutilation)
 - d. Regulation 9 (f) (iii) (domestic violence)
 - e. Regulation 9 (f) (iv) (sexual violence)
2. For the years 2016 and 2017 (separately) the number of individuals deemed exempt from charges pursuant to:
 - a. Regulation 10 (2) of the 2015 Regulations in total
 - b. Regulation 10 (2) (a) (IHS paid)
 - c. Regulation 10 (2) (b) (an exemption from the IHS applies)
 - d. Regulation 10 (2) (c) (a reduction or waiver from the IHS applies)
 - e. Regulation 10 (2) (d) (a partial refund of the IHS has been made)
3. For the years 2016 and 2017 (separately) the number of individuals deemed exempt from charges pursuant to 10 (2) of the 2015 Regulations for whom the relevant period is:
 - a. As defined under Regulation 10 (1) (a) (the period of leave granted)
 - b. As defined under Regulation 10 (1) (b) (extension of leave provisions)
4. For the years 2016 and 2017 (separately) the number of individuals deemed exempt (including those who were deemed exempt at a later point pursuant to Regulation 6 of the 2015 Regulations) from charges pursuant to:

- a. Regulation 15 of the 2015 Regulations in total
 - b. Regulation 15 (a) and (aa) (those granted asylum and humanitarian protection and their dependents)
 - c. Regulation 15 (b) and (ba) (those who have applied for asylum or humanitarian protection and their dependents)
 - d. Regulation 15 (c) (those supported under s.95 Immigration and Asylum Act 1999)
 - e. Regulation 15 (d) (i) (those supported under s.4 (2) Immigration and Asylum Act 1999)
 - f. Regulation 15 (d) (iii) (those supported under Part 1 of the Care Act)
 - g. Regulation 15 (e) (a child looked after by the local authority)
5. For the years 2016 and 2017 (separately) the number of individuals deemed exempt from charges pursuant to Regulation 16 (1) of the 2015 Regulations in total (please include those who were deemed exempt at a later point pursuant to Regulation 6).

NHS Debts for charges for overseas visitors

6. For the years 2016 and 2017 (separately) the number of invoices for NHS debts for overseas visitors' charges which have been written off for accounting purposes.

2016-17 - Zero invoices written off

2017-18 – Two invoices written off

7. For the years 2016 and 2017 (separately) what was the total sum of the debt for overseas visitors' charges that was written off for accounting purposes for each year within the Trust (at the rate charged to the Trust, that is, 75%)?

2016-17 Nil

2017-18 - £ 1,729

8. Of the debts written off for accounting purposes at question 6 above, what was the average debt?

Average (£134.78 +£1,593.72)/2 = £864.25

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Ref 3733

Dear David

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.



Ref 3733.xls

- The number of patients who were charged for their care under the National Health Service (Charges to Overseas Visitors) Regulations 2015 in the financial years 2015-16, 2016 – 17, 2017 -18

[See attached table](#)

- The budget estimate of the amount of income to be generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 for the financial years 2015-16, 2016 – 17, 2017 -18

[See attached table](#)

- The actual amount of income generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18

[See attached table](#)

- Any Key Performance Indicators relating to the generation of income from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18

[See attached table](#)

- The amount of unpaid invoices associated with charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015

See attached table

- The amount of debt due to unpaid invoices for charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015 which has been written off in the financial years 2015-16, 2016 – 17, 2017 -18

See attached table

- The number of patients who have been issued with an invoice for the provision of healthcare under the National Health Service (Charges to Overseas Visitors) Regulations 2015 prior to the receipt of treatment in the financial years 2015-16, 2016 – 17, 2017 -18

0

- The number of patients who have been issued with an invoice for healthcare under National Health Service (Charges to Overseas Visitors) Regulations 2015 but did not subsequently receive treatment in the financial years 2015-16, 2016 – 17, 2017 -18

0

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