**FOI Requests Regarding Car Parking ( Responses shown in Red)**

**ENQUIRY 1**

Here is the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1)      Does the trust manage patient and public car parks at its properties?

-          If so, how are patients and members of the public charged and what are they charged? i.e. pay and display, pay on exit, ANPR, £10-per-hour.

            Pay on exit -  First 30 minutes Free, Up to One Hour £2.10, Up to Two hours £3.20, Over Two hours £4.20

-          How much does the trust – or a third party contracted by the trust – charge in fines and/or penalty notices if people are deemed to have breached parking rules?

                Third Party - Civil penalty - £50 or £25 if paid  within 2 weeks

-          How much money has been received in the last two financial years (2012-2013, 2013-2014) from the payment of fines and/or penalty notices?

                2012-13 none, 2013-14 none

-          Does the trust – or a third party contracted by the trust – use debt collectors and/or solicitor’s letters to pursue payment of fines and/or penalty notices?

                Third party - Yes

-          Has the trust – or a third party acting on the trust’s behalf – ever taken anybody to court over the payment of a fine and/or penalty notice? If so, how many?

                Third party - No

-          If so, how much has the trust spent on legal costs in the last two financial years (2012-2013 - 2013-2014)?

                2012-13 none, 2013-14 none

-          How much has the trust paid to debt collection companies, solicitors firms and any other external body regarding the collection of fines and/or penalty notices in the last two financial years (2012-2013 - 2013-2014)?

                2012-13 none, 2013-14 none

**2)      Does the trust use a third party company to manage patient and public car parks at its properties?**

Third party used to process civil penalty’s

-          If so, what is the financial arrangement between the trust and company. i.e. is the company paid, does the trust receive money from parking fees?

                Shared revenue

-          How are patients and members of the public charged and what are they charged for parking? i.e. pay and display, pay on exit, ANPR.

            Pay on exit -  First 30 minutes Free, Up to One Hour £2.10, Up to Two hours £3.20, Over Two hours £4.20

-          How much does the contracted company charge in fines and/or penalty notices if people are deemed to have breached parking rules?

                Civil penalty - £50 or £25 if paid  within 2 weeks

-          How much money has been received in the last two financial years (2012-2013, 2013-2014) by the company from the payment of fines and/or penalty notices at car parks within the trust?

                2012-13 none, 2013-14 none

-          Does the trust receive any of this money? If so, how much?

                None

-          Does the company use debt collectors and/or solicitor’s letters to pursue payment of fines and/or penalty notices?

                Yes

-          Has the company ever taken anybody to court over the payment of a fine and/or penalty notice at a car park within the trust? If so, how many?

                No

-          If so, how much has the trust or company contracted by the trust spent on legal costs?

                None

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

Weston Area Health NHS Trust

gillian.hoskins@nhs.net

Telephone: 01934 647002

[www.waht.nhs.uk](http://www.waht.nhs.uk)

**ENQUIRY 2**

Here is the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

1) Whether you charge for parking at your hospital for visitors and patients. - Yes

2) What the cost of parking is at your hospital for a) 1 hour b) 2 hours c) 4 hours d) 1 day and e) 1 week. A= £2.10, £3.20, >2 hours £4.20. No weekly charge

3) Whether your hospital car park is managed by yourselves, or whether it has been contracted out. – Managed by Trust

4) How much revenue came from hospital car parking in the last financial year, or whenever you last have figures for. £320,000

5) If you do charge for parking, please give details of increases in these charges over the past 10 years. Not recorded

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

Weston Area Health NHS Trust

**ENQUIRY 3**

Here is the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

Please could you tell me how much income the trust made from car parking charges during 2013/14?   £320,000

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

Weston Area Health NHS Trust

**ENQUIRY 4**

Please find below the response to your recent Freedom of Information enquiry from Weston Area Health NHS Trust.

Following the Government issuing new guidance on hospital car parking charges for staff, patients and visitors on 23rd August 2014, what changes, if any, have you made to your hospital car parking policy, and have you a) increased any hourly or weekly prices in your car parks, or b) decreased any hourly or weekly prices in your car parks?

The Trust has made no changes to the car parking tariff since the 23rd August 2014.

I trust that your request has been satisfactorily answered, but I should advise you that you have the right to complain about this response by reference to the complaints procedure of the Weston Area Health NHS Trust, in which case you should write to me at this email address.

If you remain dissatisfied with the decision of the Trust following your complaint, you may write to the Information Commissioner, whose address is:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Ward

on behalf of Gillian Hoskins

Associate Director of Governance and Patient Experience

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